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**\*\*\*FOR IMMEDIATE RELEASE\*\*\***

***NYCHA RESIDENTS FILED ALMOST 60,000 WORK  
ORDERS TO REMEDIATE ROACH, BEDBUG  
INFESTATIONS FOR FIRST NINE MONTHS OF  
2019***

***LEGAL AID REITERATES DEMAND FOR MORE  
FUNDING TO ASSIST PUBLIC HOUSING  
AUTHORITIES COMBAT THESE ISSUES AND  
OTHERS PLAUGING RESIDENTS***

**(NEW YORK, NY)** – **The Legal Aid Society** today released a Freedom of Information Law (FOIL) response revealing that New York City Housing Authority (NYCHA) residents filed over 59,770 work orders to remediate roach and bedbug infestations for the first nine months of 2019 alone.

Residents of the Grant Houses filed the most work orders – 981 – to remediate roach and bedbug infestations, and 877 of the Grant House orders involved roach complaints. On average, remediation took the Housing Authority roughly 9.5 days to address. The Pomonk Houses had the most complaints for bedbugs – 116 – which took the Housing Authority roughly 9 days to remediate.

“The high number of work orders filed by NYCHA residents to remediate insect infestation within their homes is indeed troubling,” said **Judith Goldiner, Attorney-In-Charge of the Civil Law Reform Unit**. “But it is telling that NYCHA has been able to fully close the majority of these complaints without significant delay. This is a clear byproduct of more staff on the ground and resources. With the Legislature now in session, we again call for increased funding for public housing authorities to address these problems and others facing tenants. Public housing is critical to so many New Yorkers and we must ensure that residents live safely and with dignity.”

Rank Development		Work Orders
		Roaches
1	GRANT	877
2	LINDEN	823
3	EDENWALD	814
4	BOULEVARD	758
5	PELHAM PARKWAY	741
6	MARBLE HILL	692
7	CASTLE HILL	655
8	POLO GROUNDS TOWERS	650
9	WAGNER	648
10	RAVENSWOOD	645
<b>Overall Total</b>		<b>54742</b>

Rank Development		Work Orders
		Bedbugs
1	POMONOK	116
2	GRANT	104
3	WAGNER	102
4	PATTERSON	98
5	SAINT NICHOLAS	94
6	DREW-HAMILTON	89
7	RAVENSWOOD	87
8	SMITH	78
9	WASHINGTON	74
10	KING TOWERS	73
<b>Overall Total</b>		<b>5028</b>

Rank	Development	Work Orders
		Roaches or Bedbugs
1	<u>GRANT</u>	981
2	LINDEN	862
3	EDENWALD	860
4	BOULEVARD	796
5	PELHAM PARKWAY	764
6	<u>WAGNER</u>	750
7	<u>RAVENSWOOD</u>	732
8	MARBLE HILL	726
9	CASTLE HILL	718
10	POLO GROUNDS TOWERS	717
<b>Overall Total</b>		<b>59770</b>

	Work Orders	Average Days Between Reported and Finished
Roaches	54511	9.49
Bedbugs	5007	8.96
<b>*Total</b>	<b>59518</b>	<b>9.45</b>

**Underlined and Italicized Developments are in Top 10 for Roaches and Bedbugs lists**

\* Total Work Orders for the Average Days analysis does not include cases missing Finished dates.

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*The Legal Aid Society exists for one simple yet powerful reason: to ensure that New Yorkers are not denied their right to equal justice because of poverty. For over 140 years, we have protected, defended, and advocated for those who have struggled in silence for far too long. Every day, in every borough, The Legal Aid Society changes the lives of our clients and helps improve our communities. <https://www.legalaidnyc.org>*